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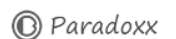
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Exam : **132-S-816**

Title : Avaya Specialist - IP Office
Implement & Support Elective
Exam : 132-S-916.2 Exam

Vendor : Avaya

Version : DEMO

NO.1 You have just added a new Modular Messaging (MM) for Microsoft Exchange node to an existing message network.

On one remote node, an MM for the Message Storage Server (MSS), you notice that none of the directory entries for the new Microsoft Exchange backend have populated. You manually perform a demand remote update on the MSS and nothing changes.

What is the likely reason the directory information has not populated into the MSS?

- A. You have not turned on the NameSend feature on the MM for Microsoft Exchange system.
- B. The dial plan mapping for the MM for Microsoft Exchange node is incorrect, placing it outside the range of valid network addresses.
- C. In the Message Networking Server, the MM for MSS node has not been added to the directory view for the new MM for Microsoft Exchange node.
- D. The MM for Microsoft Exchange users has not been populated with OcteLan address types, therefore they will not be properly updated in a directory update.

Answer: B

NO.2 Where can an administrator reset the password for a Modular Messaging for Microsoft Exchange subscriber's mailbox? (Choose two.)

- A. Subscriber Options > Web Client
- B. Modular Messaging Tasks Wizard
- C. Subscriber Options > Desktop Client
- D. Modular Messaging Active Directory Extensions
- E. Web Administration Subscriber Administration password field

Answer: B,D

NO.3 A user complains that when she receives fax and email messages in her mailbox she does not receive notification of these message types via the light on her phone. However, when she receives voice messages, her phone light works.

Which statement is true?

- A. In Modular Messaging, phones will not light for fax and email messages.
- B. These are Class of Service attributes that need to be checked on the Message Storage Server (MSS).
- C. For the light to function for fax and email messages, the message type must be set to "any" under the Notify Me rule created for the mailbox in Subscriber Options.
- D. For the light to function for fax and email messages, the message type must be set to "any" under the Message Waiting Indicator (MWI) rule created for the mailbox in Subscriber Options.

Answer: D

NO.4 The Operational History Viewer, in addition to viewing real-time live mode system activity, can also query the OpHist.mdb and retrieve activity for a maximum of how many previous days?

- A. 1 day prior to today
- B. 2 days prior to today
- C. 3 days prior to today
- D. 4 days prior to today

Answer: C

NO.5 A customer asks for details of the number of outgoing calls made by the Modular Messaging

(MM) system last week. How would you find this information?

- A. Check the Outgoing call records in Port Monitor.
- B. Use the Reporting tool and select Port Statistics.
- C. Use the Operational History viewer and look for the outgoing call count.
- D. Look at the Windows Application Event log event 1531 "Daily Summary of Modular Messaging Software Statistics."

Answer: B

NO.6 Which three statements are true about Distribution Lists in Modular Messaging (MM) for Microsoft Exchange? (Choose three.)

- A. The numeric address can be up to 32 digits in length.
- B. Distribution Lists might have the same number as an existing mailbox in the Voice Mail Domain.
- C. The user must have been granted permissions in Microsoft Exchange to be able to send to the list.
- D. The administrator can assign a numeric address to a given list using Active Directory Users and Computers.
- E. Distribution Lists that receive messages sent from MM cannot contain subscribers who are not enabled in the same Voice Mail Domain as the sender.

Answer: A,C,D

NO.7 Which three should be part of an Avaya Messaging Application Server (MAS) NT backup? (Choose three.)

- A. Caller Applications
- B. Caller Application Editor
- C. Custom prompts and custom tone files
- D. The original Data Collection file and planning forms
- E. The final and most recent Data Collection file after the system is installed

Answer: A,C,E

NO.8 In the Windows Application Event Log you see 1780 events indicating that ports require maintenance.

What would an entry like this indicate?

- A. The ports have been idle for 16 hours.
- B. An incoming call has failed on this port.
- C. The ports have been disabled in Port Monitor.
- D. The Dialogic driver service has been restarted.

Answer: A